



Privacy Policy – Sixtiq

Effective Date: October 2025

At Sixtiq, your privacy is important to us. This Privacy Policy (“Privacy”) explains how we collect, use, and protect your personal information when you use our platform, including our website, inventory system, and WhatsApp integrations.

1. Information We Collect

- Personal Information: Full name, email, WhatsApp number, business name, and username.
- Authentication Data: Managed securely through Firebase Authentication.
- Communication Data: Messages sent via WhatsApp or the system for service delivery.
- Usage Data: Device, IP, and browser info for analytics and security.

2. How We Use Your Information

- To manage your Sixtiq account and provide services.
- To send updates and notifications.
- To offer support and improve user experience.
- To communicate via WhatsApp (with your consent).

3. Data Storage and Security

- Your data is stored in Google Firebase and Firestore using encryption and secure access controls.

4. Sharing and Disclosure

- We do not sell or trade personal data. Sharing is limited to trusted third parties like WhatsApp API providers for service purposes.

5. Cookies and Analytics

- Cookies and analytics tools enhance user experience and performance monitoring. You can disable cookies in browser settings.

6. Data Retention

- Data is retained as needed for service provision. Users may request deletion anytime via support.

7. Your Rights

- You may access, correct, or delete your data and withdraw consent for data processing.

8. Updates to This Policy

- We may revise this policy and notify users via email.

9. Contact Us

- For inquiries, contact: info@sixtiq.com